## EPLING ESTATES COMMUNICATES

JANUARY 2017 EDITION 180

## WHAT'S HAPPENING

Septic system maintenance



Please do not put grease down the drain! This may cause not only a clog, but can make the systems less efficient. Septic systems rely on naturally occurring bacteria to help break down the solids in the effluent. The grease prevents the bacteria from getting the oxygen it needs to complete this natural chemical reaction. Also, no paper towels, tampons, or condoms please!



Deferral Request deadline is changing effective for March 2017 payments

The current policy to accept deferral requests requires notification after 8AM on the 20<sup>th</sup> of the prior month and before 4PM on the first of the month to be deferred. The latter part of this deadline will be changed by one day as notifications will be required <u>before 4PM on the last day of the prior month to be deferred</u> beginning with the March 2017 payment. So for example, if you desired to defer your March 2017 payment, you must notify us between 8AM on 02/20/17 and 4PM on 02/28/17.

## Calendar

01/01/2017 • Rent due date

01/05/2017 ● AutoPays processed

01/16/2017 ● Deferrals processed









## Discounts

Prepay 12 mos ► Get ½ mo free

Prepay 18 mos ► Get 1 mo free

Prepay 24 mos ► Get 2 mos free



(330) 325-5000

**OFFICE**